

Tell Me More!

- What do I have to do to get SuperFast2 service?
Just place an order! We will ship all orders received by or before 3:00 p.m. with SuperFast2 processing.
- How much does SuperFast2 cost?
Nothing! We just like doing a better job!
- Can all orders be shipped SuperFast2?
Every one of our in-stock items will be shipped SuperFast2!, except DLA, GSA, DoD, vendor direct shipments, items frozen due to inventory count, and items that require calibration before shipment.
- Why use Priority shipment ordering if all orders are processed SuperFast2?
Priorities ones and twos will be shipped overnight or counter-to-counter and have a .5% surcharge added to the price. Priority 5's will be shipped using the most economical ground method with no additional costs.
- Are SuperFast2 orders shipped using a new method or carrier?
No, the same shipping methods will be used.
- How can you offer SuperFast2 at no additional cost?
 - Improved inventory accuracy has reduced time on all orders
 - Bar coding has allowed package tracking throughout the distribution center
 - Reductions in the time parts are unavailable due to inventory
 - We have negotiated with Fed Ex to pick up later in the day
 - Priority 5 orders are being processed as received versus batching
- When will we see SuperFast3!?
We are working on it! We constantly strive to do a better job for our customers.
- A few of the ideas we have for even faster service are:
 - Completely reorganizing our Distribution Center to optimize material and order fulfillment
 - Installing industry standard fast-flow gravity storage racks
 - Implementing an improved warehouse management system
 - More automation improvements to reduce costs and improve responsiveness

Put us to the test - Place an order today!

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